

Fig. 2A

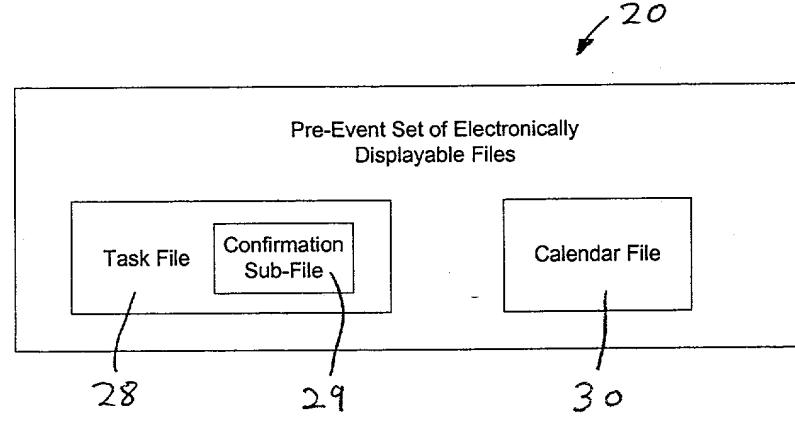


Fig. 2B

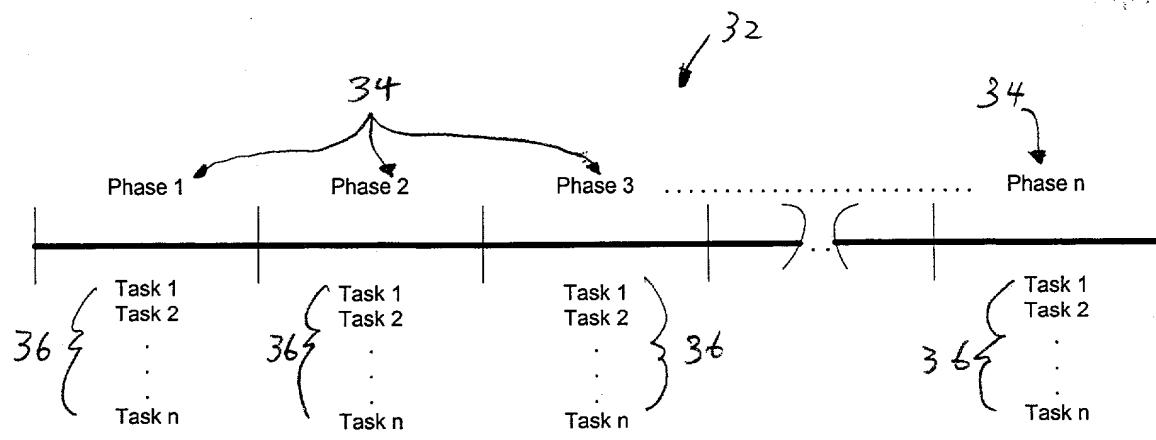


Fig. 3

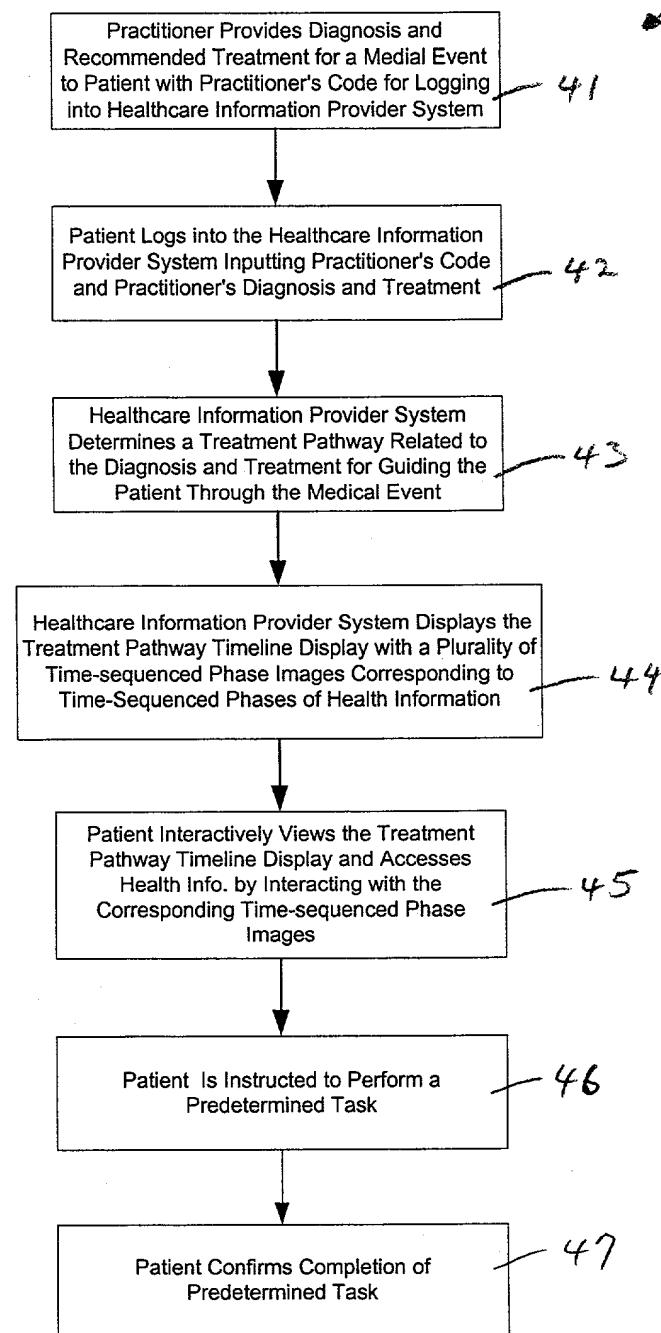


Fig. 4

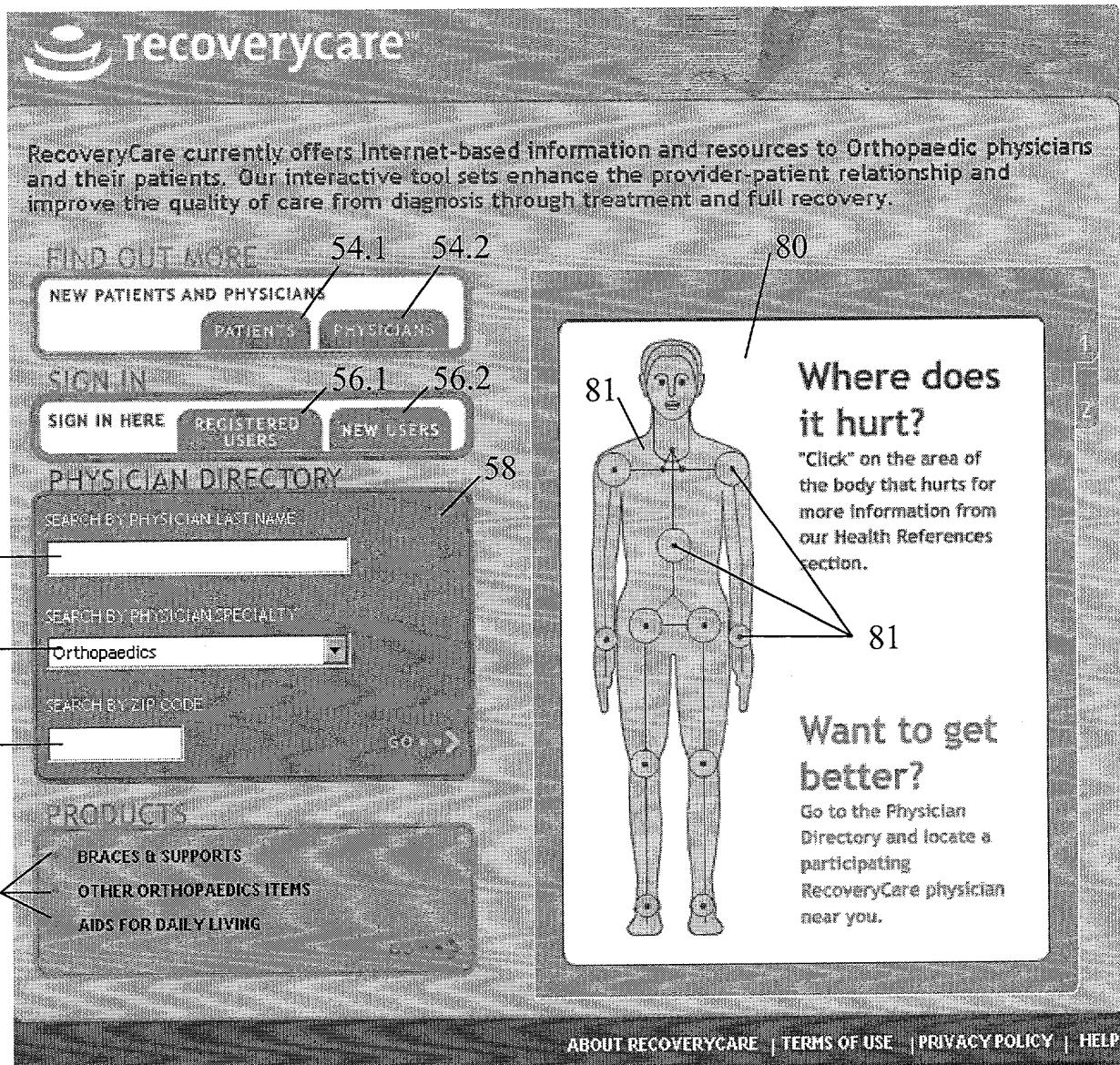


Fig. 5
52

**Richard M.
Konsens, M.D.**

Jewett Orthopaedic Clinic
2402 Technological Avenue
Suite 4
Orlando, FL 32811
Phone Number: 407-320-8795
Fax Number: 407-381-1371

[Photo](#) [CV](#) [Home](#)

Introduction

A distinguished surgeon, Dr. Konsens is an Ivy League graduate from Dartmouth College where he was the captain of the track team. He received his medical degree from the Mt. Sinai School of Medicine New York City in 1984 and completed his orthopedic training at Case Western Reserve University.

Dr. Konsens has published over 20 articles on varied orthopedic topics including knee replacement and sports medicine and is an active lecturer. He conducts a monthly seminar on knee arthritis at Winter Park Memorial Hospital. Dr. Konsens has also been involved in a number of clinical research endeavors and is a Diplomate of the American Academy of Orthopaedic Surgery and American Board of Forensic Medical Examiners.

Dr. Konsens and his wife, Michelle, are the proud parents of two young boys, Hunter and Kyle.

Go to M.D. Directory

Registered Users **New Users**

Curriculum Vitae **How to Find My Office**

General Information

Dr. Konsens is a member of the Jewett Orthopaedic Clinic.

The Jewett Orthopaedic Clinic has been an integral part of traditional health care in Central Florida for 60 years. It was founded in 1936 by Dr Eugene L. Jewett who is known the world over as a pioneer in Orthopaedic care. As the group expanded and added more physicians, the pioneering spirit remained and flourished. Being recognized as leaders, the Jewett Clinic has been selected to serve as team Physicians to the NBA's Orlando Magic, Orlando Solar Bears, Orlando Miracle, University of Central Florida, and Rollins College.

Specialty

Orthopaedics

Special Interest

Total Knee Replacement

Sports Medicine

Learn More About

GO

Bookmark this site

©2000 RecoveryCare Inc. **powered by**  **recoverycare**

70

71

Fig. 6A

Go to Task List: Charles F. Eaton

Richard M. Konsens, M.D.

RecoveryCare Damm Physician

250 Summer Street
Suite 300
Boston, MA 02210

Phone Number: 617-523-8319
Fax Number: 617-457-8833

[Physician](#) [Sign Out](#) [Home](#)

Maps by Expedia.com Travel

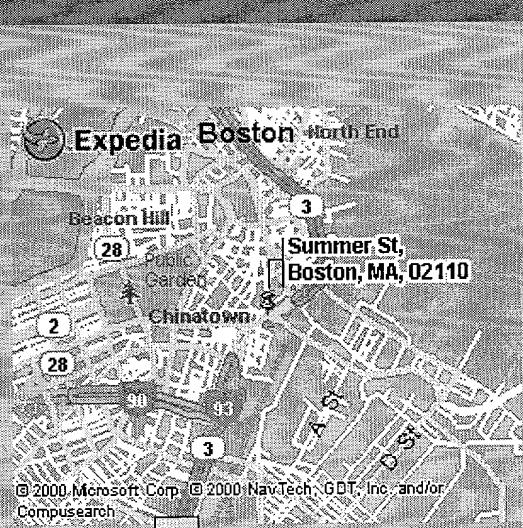
maps.expedia.com

Directions

Please click the above logo for Detailed Driving Directions

this is a test website

RecoveryCare has a relationship with Expedia.com and will provide this type of map and a link so your patients can get detailed driving instructions to your office.



©2000 Microsoft Corp. ©2000 NavTech, GDT, Inc. and/or CompuSearch [map](#)

[Message Center](#) [Account](#) [Duplicate Account](#)

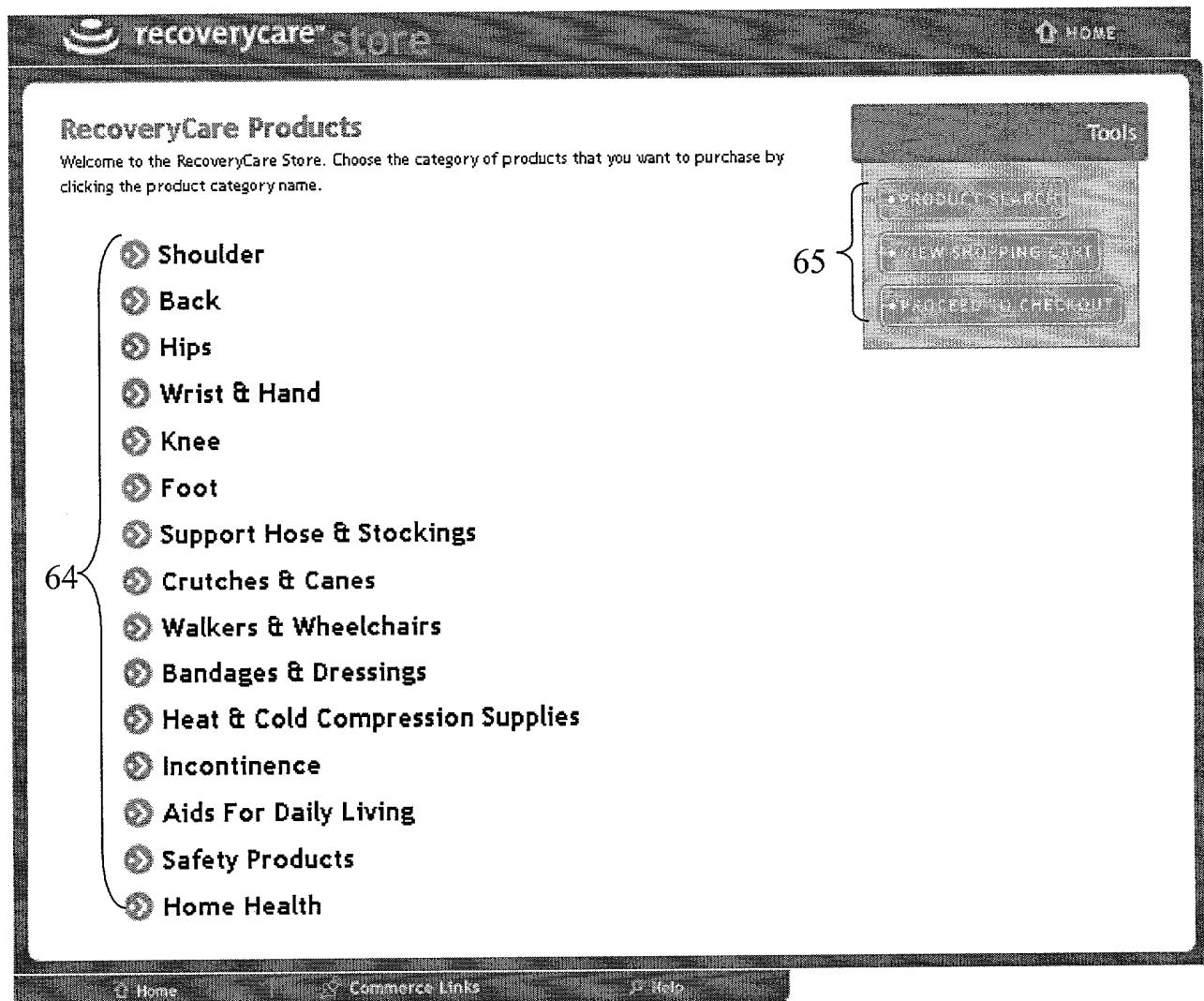
[Task List](#) [Sign Out](#) [Help](#)

©2000 RecoveryCare Inc.

powered by  recoverycare™

72

Fig. 6B



63

Fig. 7A

ORTHOPEDIC EQUIPMENT

recoverycare[®] STORE

HOME

Shoulder

66

- ④ Clavicle Strap W/Buckle- Youth
- ④ Clavicle Strap W/Buckle- Child
- ④ Specialty Shoulder Immobilizer- Small
- ④ Specialty Shoulder Immobilizer-Medium
- ④ Specialty Shoulder Immobilizer-Large
- ④ Shoulder Orthosis- Medium
- ④ Shoulder Orthosis- Large
- ④ Shoulder Orthosis- XLarge
- ④ Clavicle Strap W/Buckle Adult

Tools

SEARCH

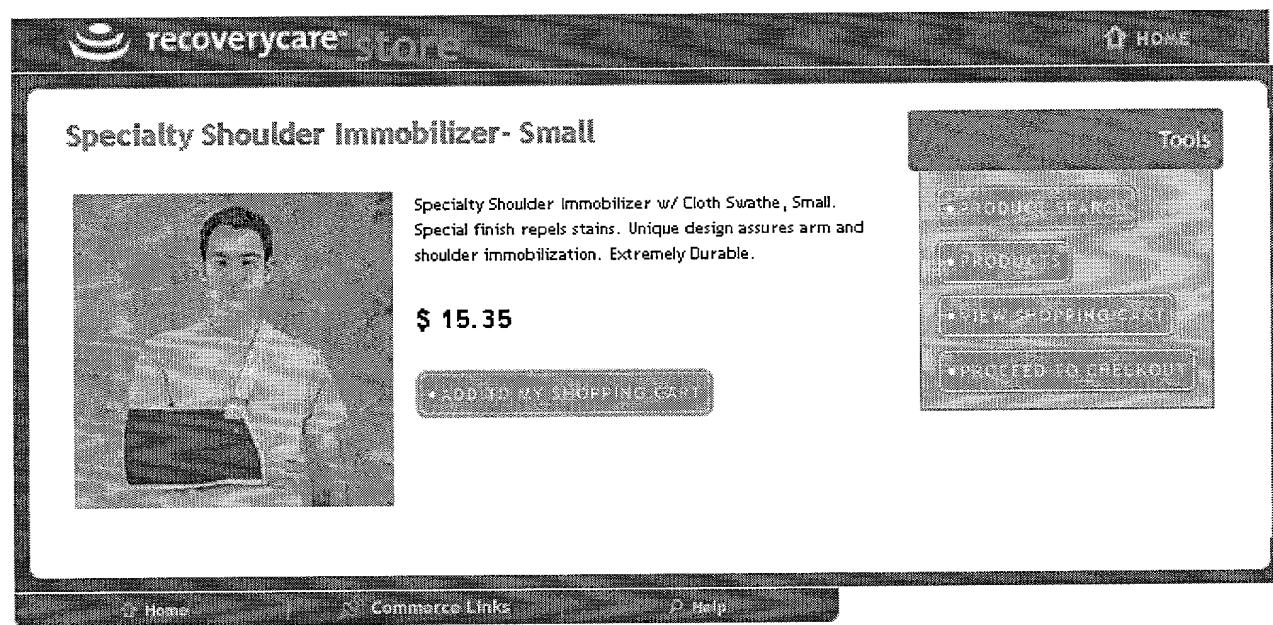
ITEMS IN CART

ITEMS IN CHECKOUT

ITEMS IN CHECKOUT

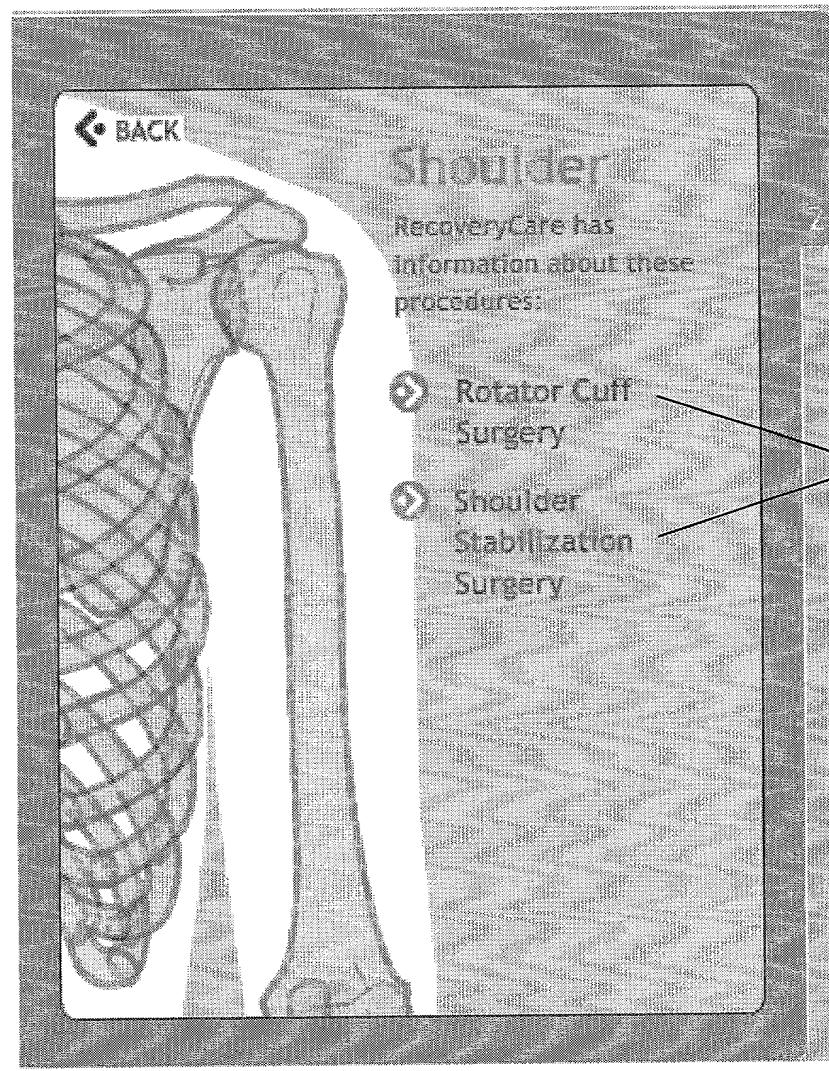
Home Commerce Links Help

Fig. 7B



67 →

Fig. 7C



82

Fig. 8A

83

Home Physician Directory Store

Health References

A Patient's Guide to Rotator Cuff Surgery

Introduction

A healthy shoulder joint works like a very elegant and complex piece of machinery. Its design allows freedom of arm and hand movement in many positions. This range of motion makes it possible to complete daily activities such as reaching, lifting, and dressing. The design of the shoulder provides a large amount of range of motion but not much stability. As long as the parts of this elegant machine are working in harmony, the shoulder can move freely and painlessly.

Healthy rotator cuff tendons are an important part of a healthy shoulder. The tendons are at risk of degeneration from wear and tear, especially with overhead activities. A condition known as impingement can squeeze the rotator cuff tendons between the bones of the shoulder, subjecting these tendons to injury. The rotator cuff tendons are also subject to degeneration as we age. When an injury

Fig. 1 Fig. 2 Fig. 3

Fig. 4 Fig. 5 Fig. 6

Fig. 7 Fig. 8 Fig. 9

Fig. 10 Fig. 11 Fig. 12

Fig. 13 Fig. 14 Fig. 15

recoverycare®

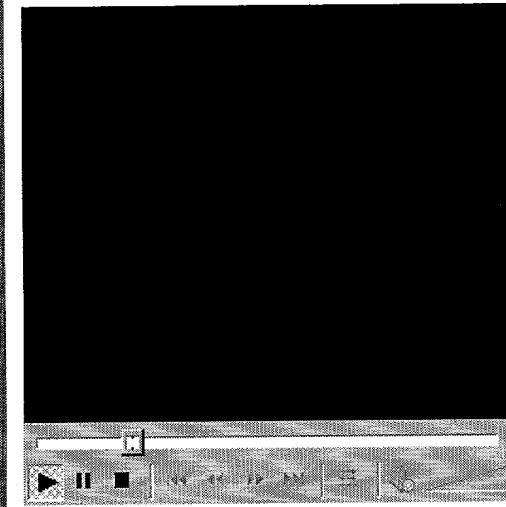
83

Fig. 8B

Home Physician Directory Store

Health References

◀ Back to A Patient's Guide to Lumbar Fusion



85.1

Fig. 8 Video clip of annular tear

Observe the annulus as it tears.

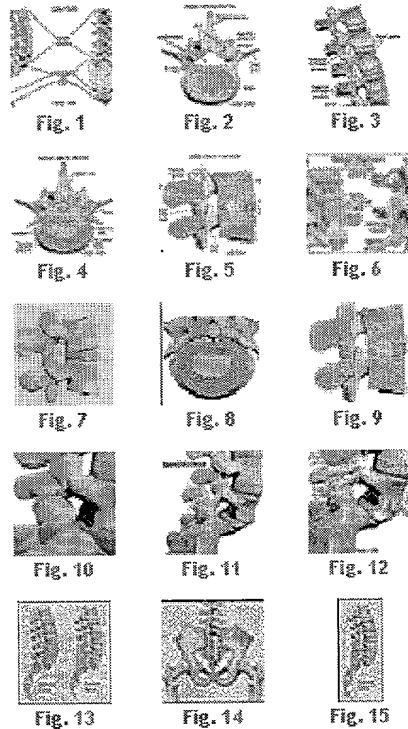


Fig. 1 Fig. 2 Fig. 3

Fig. 4 Fig. 5 Fig. 6

Fig. 7 Fig. 8 Fig. 9

Fig. 10 Fig. 11 Fig. 12

Fig. 13 Fig. 14 Fig. 15

83

Fig. 8C

☰ Home Physician Directory Store

Register for RecoveryCare

recoverycare®

→ New Patients: Register by clicking the button below.

REGISTER AS A PATIENT

→ New Physicians: Register by clicking the button below.

REGISTER AS A PHYSICIAN

RecoveryCare respects the confidentiality of the provider-patient relationship. We comply with the standards set by the [Health on the Net \[HON\] Foundation](#). We do not sell or reveal your personal or medical information to any third party, unless you provide your consent, except to the extent necessary to comply with applicable laws, or legal proceedings. For complete details, please read our [Terms of Use](#) and [Privacy Policy](#).

If you have any questions or problems, you may e-mail us at help@recoverycare.com or call us at 877-727-3258.

ABOUT RECOVERYCARE | HELP

86 →

Fig. 9A

88

89

90

91

92

RECOVERYCARE

Welcome to RecoveryCare

You should have received the information required to register from your RecoveryCare Physician. Enter the Physician Code, then "click" on the pull down menus to enter your Diagnosis and Treatment.

PLEASE ENTER YOUR PHYSICIAN'S CODE

DIAGNOSIS

Arthritis

RECOMMENDED TREATMENT

Total Knee Replacement

REGISTER AS A PATIENT

ABOUT RECOVERYCARE | TERMS OF USE | PRIVACY POLICY | HELP

Fig. 9B

94

The screenshot shows a web-based patient registration form for RecoveryCare. At the top, there are links for Home, Physician Directory, and Store. The main title is "Patient Registration". On the right, there is a logo for "recoverycare" and a progress indicator showing "Step 1 2 3". A "NEXT" button is located in the top right corner of the form area.

Personal Profile

Please enter the following information to join RecoveryCare. Fields indicated by an asterisk are required.

Name

FIRST NAME*	MI	LAST NAME*
<input type="text"/>	<input type="text"/>	<input type="text"/>

Address

STREET ADDRESS LINE ONE*	STREET ADDRESS LINE TWO optional	
<input type="text"/>	<input type="text"/>	
CITY*	STATE*	ZIP CODE*
<input type="text"/>	<input type="text"/>	<input type="text"/>

Contact Numbers

DAY TIME TELEPHONE NUMBER*	EVENING TELEPHONE NUMBER
<input type="text"/> <input type="text"/> <input type="text"/>	<input type="text"/> <input type="text"/> <input type="text"/>
E-MAIL ADDRESS*	
<input type="text"/>	

Navigation and Footer

Step 1 2 3

NEXT

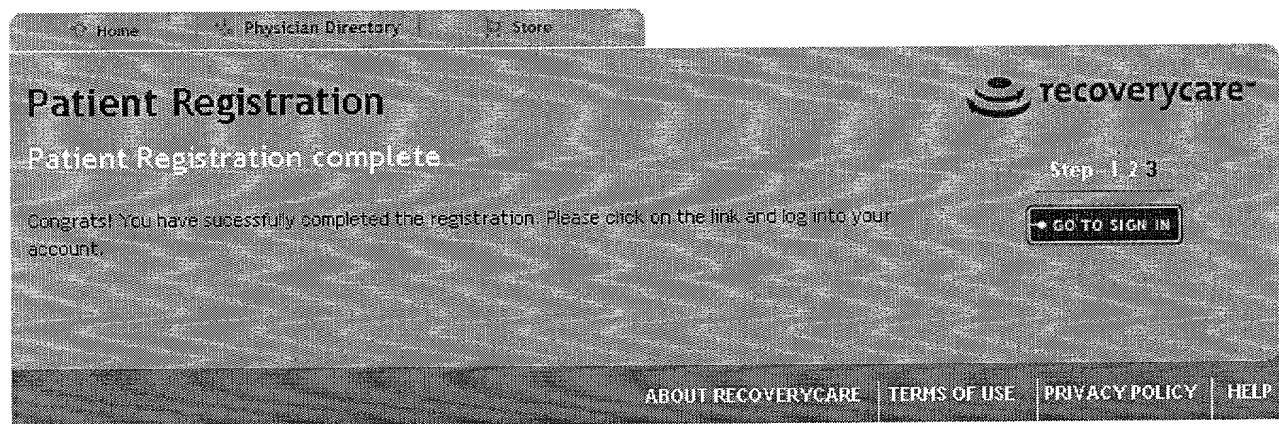
ABOUT RECOVERYCARE TERMS OF USE PRIVACY POLICY HELP

93

Fig. 9C

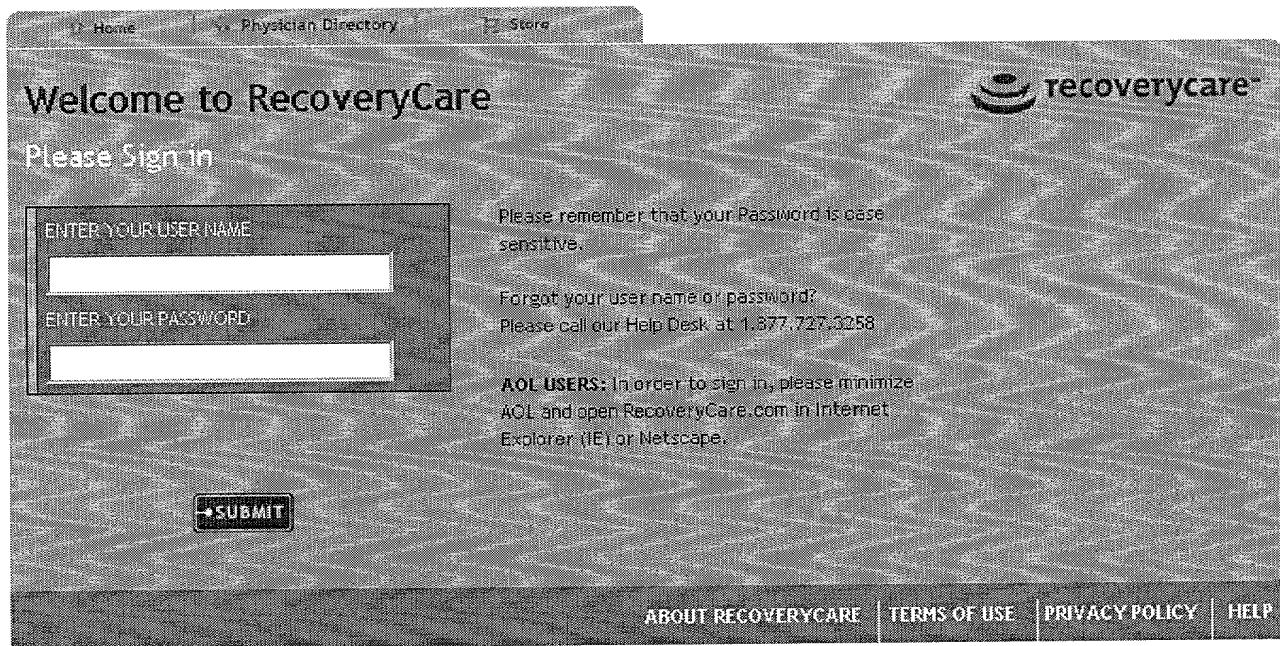


Fig. 9D



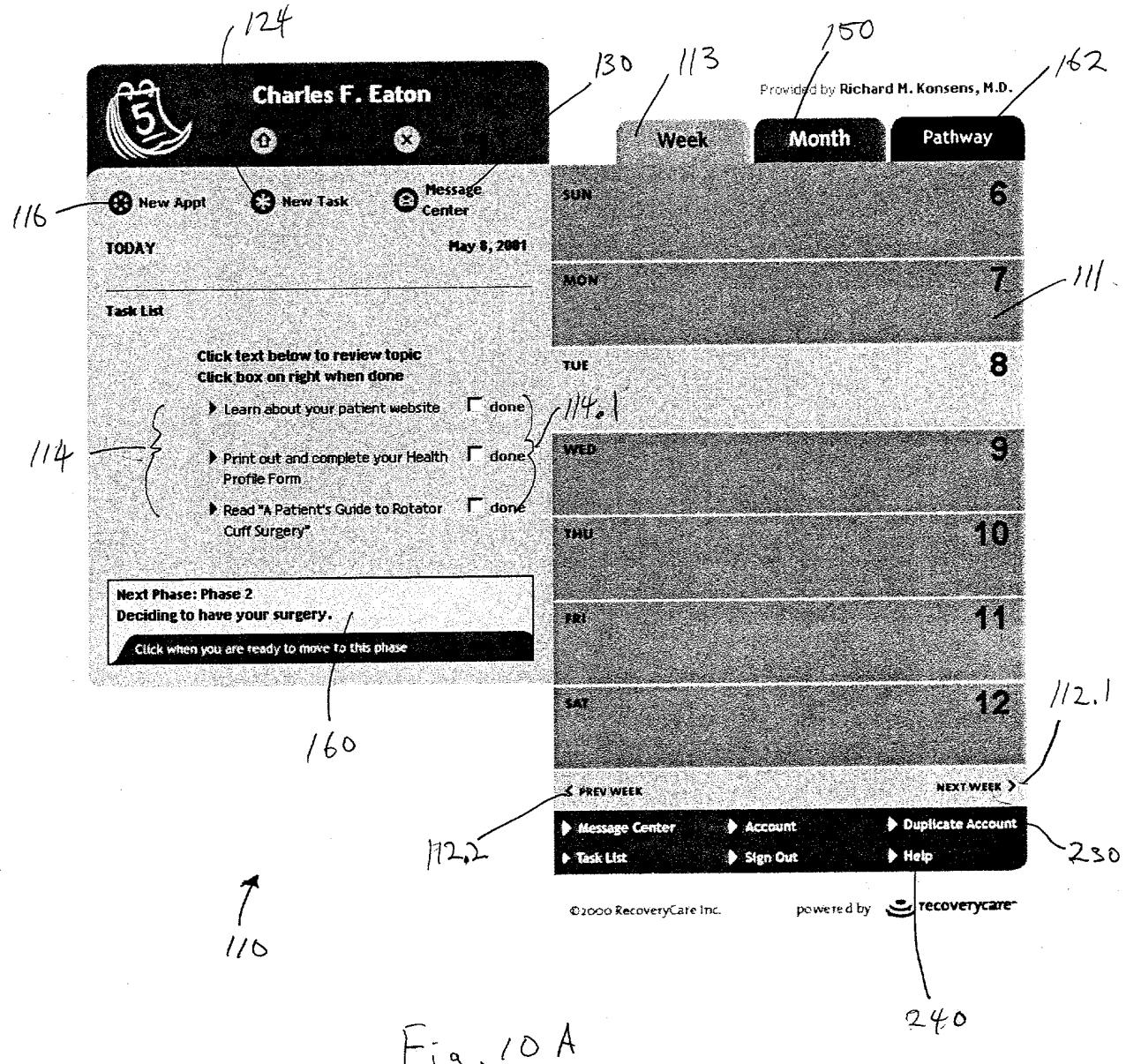
98

Fig. 9E



99

Fig. 9F



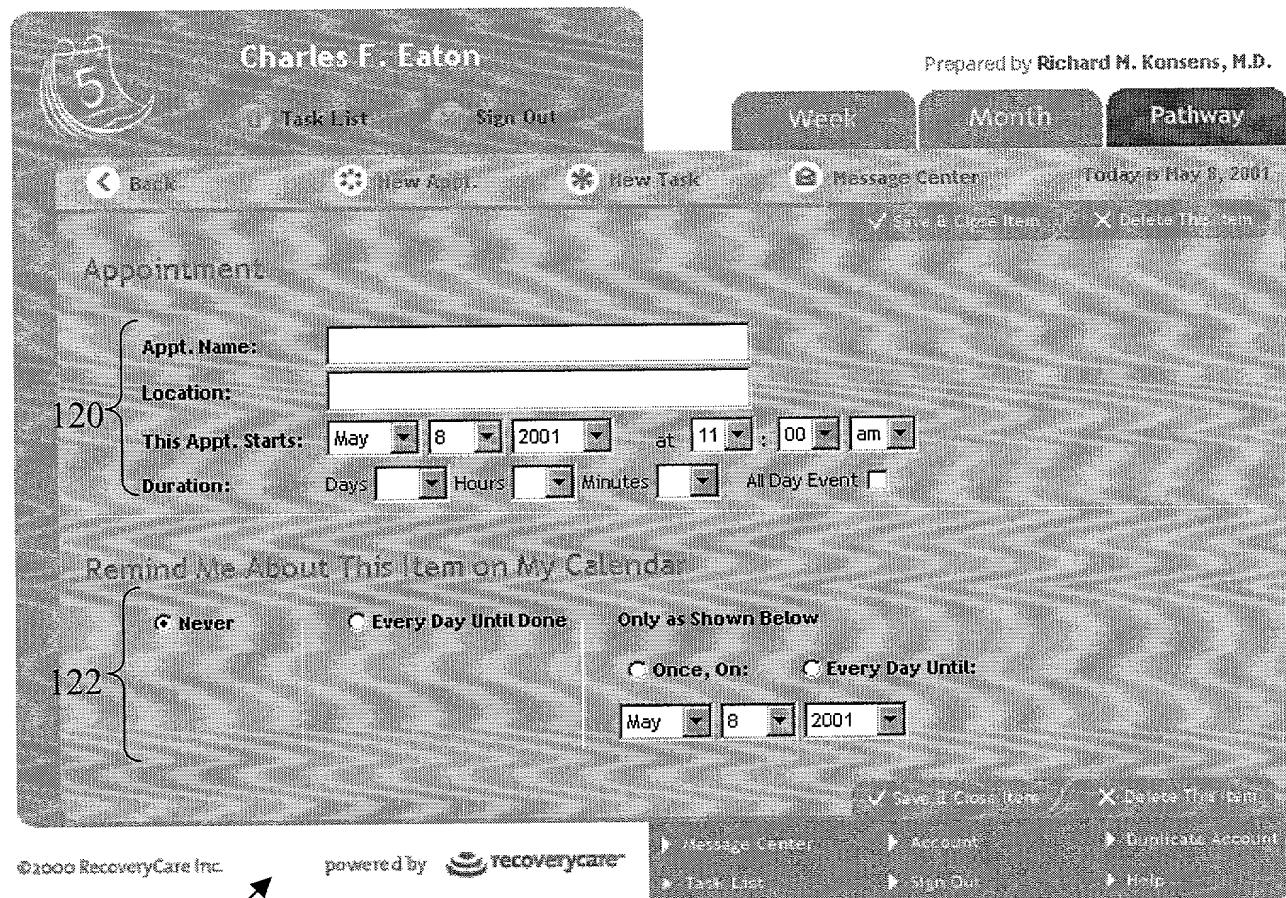


Fig. 10B

Charles F. Eaton

Prepared by Frank Pedlow, MD

Week Month Pathway

Back New Appt. * New Task Message Center Today is June 19, 2001

Save & Close Item Delete This Item

Task

128 → This Item is Done

Task Name:

This Item Starts: Jun 19 2001

This Item Due: Jun 19 2001

129 → Never Every Day Until Done Only as Shown Below
 Once, On: Every Day Until:
Jun 19 2001

Save & Close Item Delete This Item

©2000 RecoveryCare Inc. powered by  recoverycare

Message Center Account Duplicate Account
Task List Sign Out Help

126

Fig. 10 C

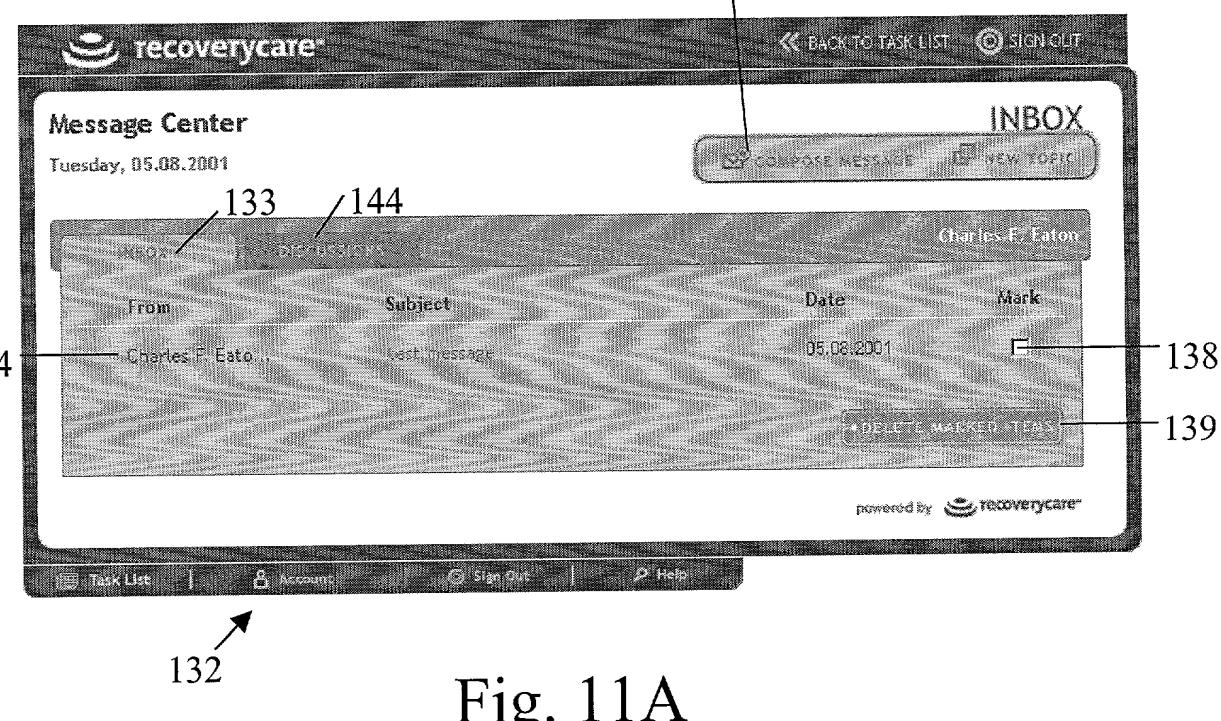


Fig. 11A

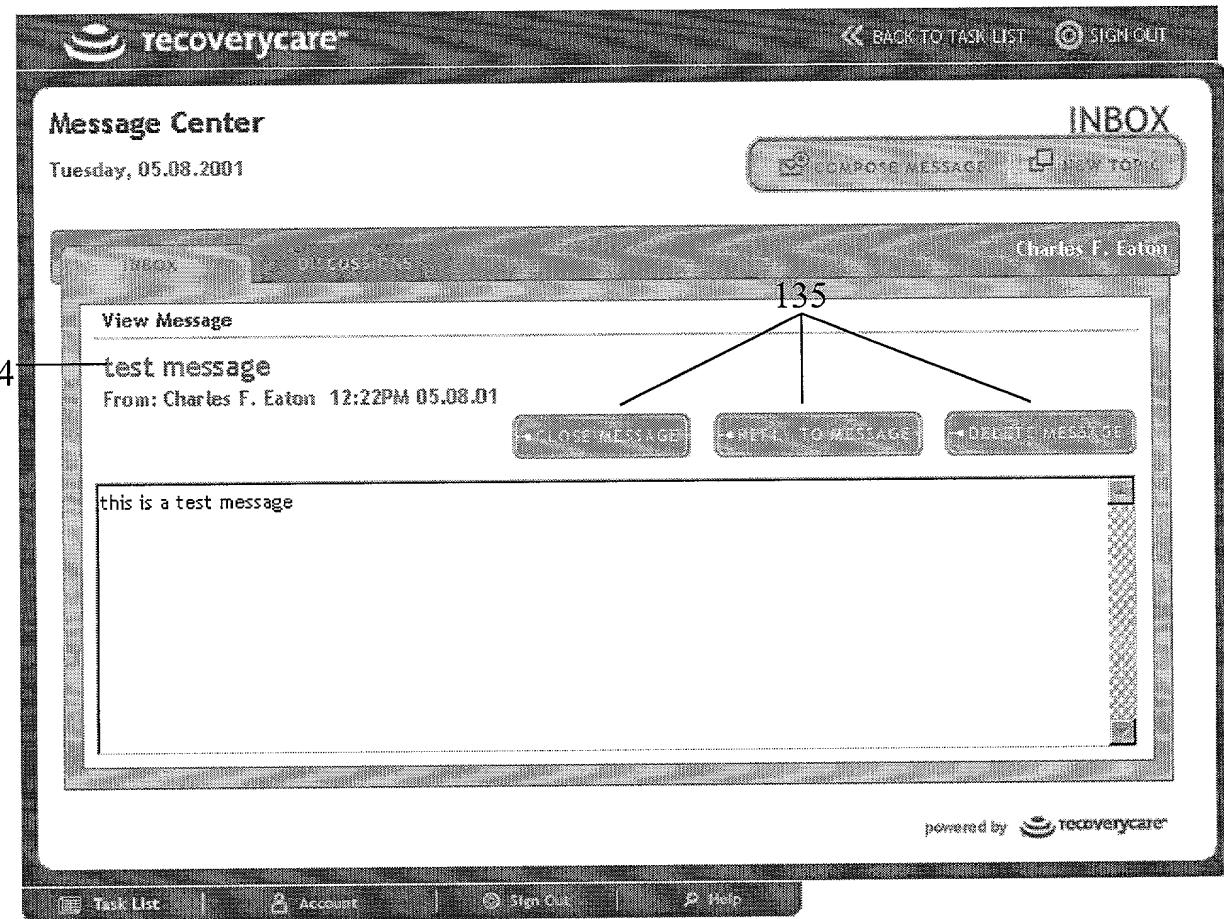


Fig. 11B

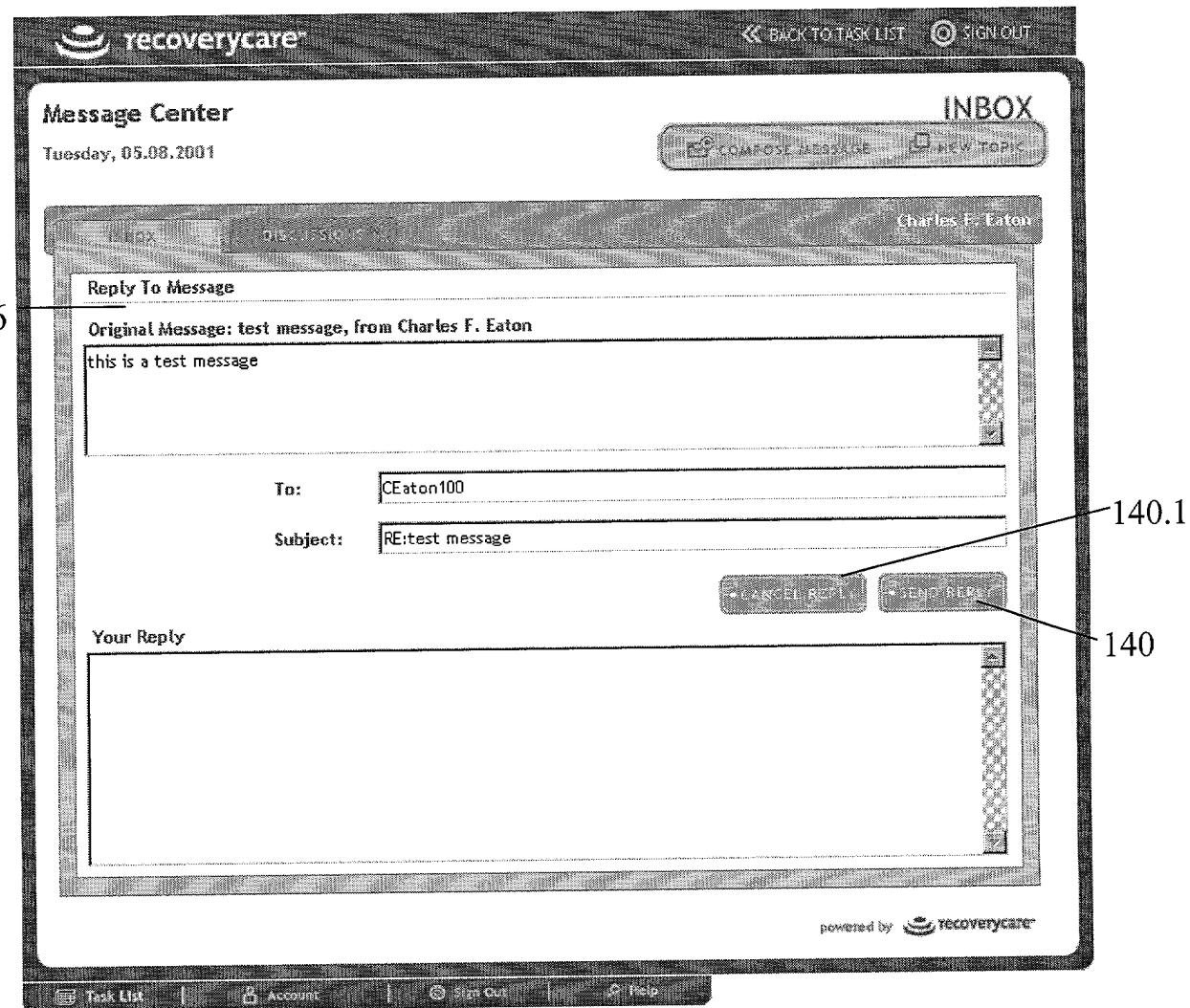


Fig. 11C

141

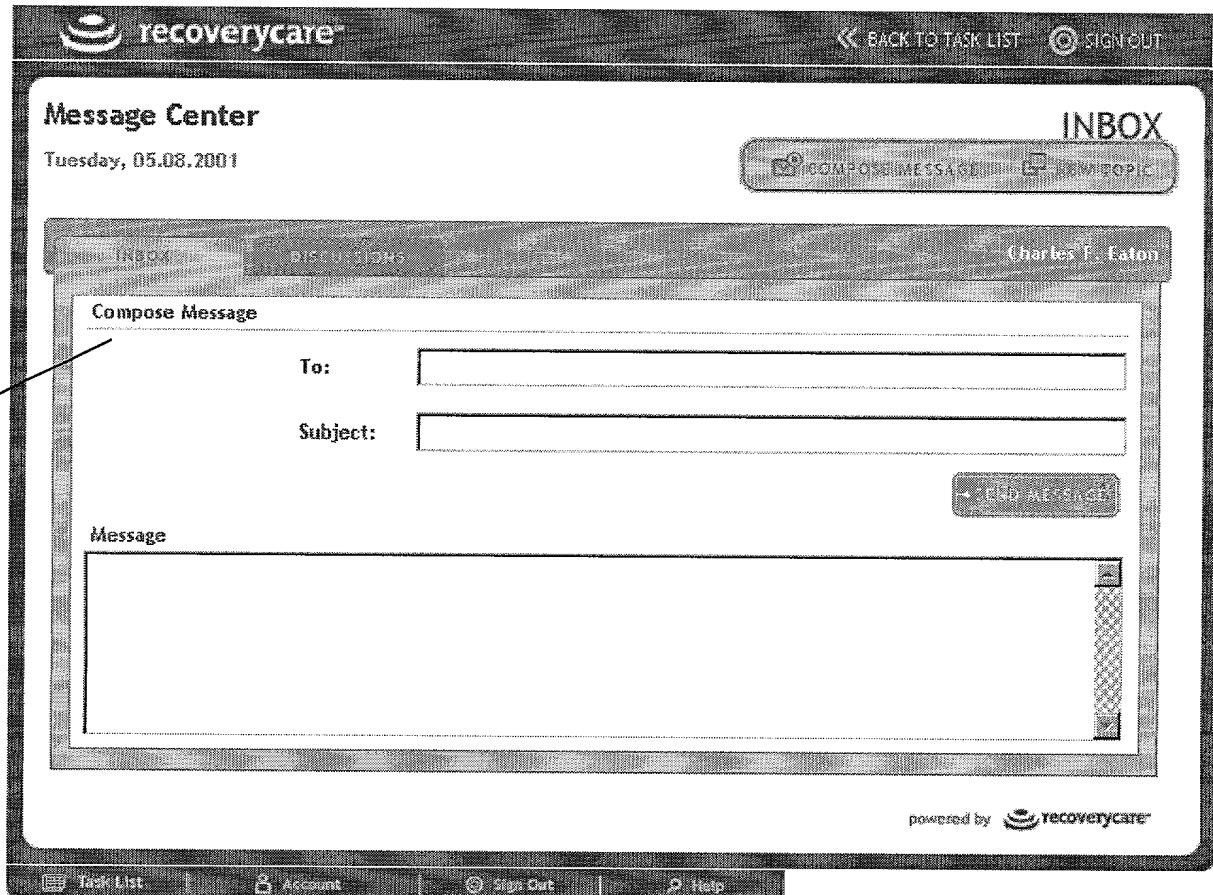


Fig. 11D

146

145

148

The screenshot shows the 'Message Center' page of the RecoveryCare website. At the top, there is a navigation bar with links for 'BACK TO PHYSICIAN CENTER', 'SIGN OUT', and a search bar. Below the navigation bar, the title 'Message Center' and the date 'Thursday, 05.03.2001' are displayed. On the right side, there is a 'DISCUSSIONS' section with a button labeled 'VIEW ALL MESSAGES'. The main content area displays a list of discussions, each with a topic and a date. A bracket on the left side groups the first four topics, and arrows point from labels 146 and 145 to the first two topics respectively. A bracket on the right side groups the last three topics, and an arrow points from label 148 to the third topic.

Topic	Date
► LOOKING FOR SOMEONE TO TALK TO ABOUT HIP REPLACEMENT SURGERY	12.02.2000
► Ask Dr. Konscuk about hip replacement	12.10.2000
► TOTAL HIP REPLACEMENT POST-OP	01.19.2001
► people using recovery care website	02.22.2001
►	03.09.2001

powered by recoverycare

Physician Center | Account | Sign Out | Help

Fig. 11E

149

The screenshot shows a web interface for 'recoverycare'. At the top, there's a navigation bar with links for 'Task List', 'Account', 'Sign Out', and 'Help'. Below this is a header with the 'recoverycare' logo, a 'BACK TO TASK LIST' link, and a 'SIGN OUT' link. The main area is titled 'Message Center' and shows the date 'Tuesday, 05.08.2001'. On the right, there's a 'DISCUSSIONS' section with 'COMPOSE MESSAGE' and 'NEW TOPIC' buttons. A sub-menu for 'CHARLES EATON' is open, showing 'INBOX', 'DISCUSSIONS', and 'SEARCH'. The central part of the screen displays a 'Create New Topic' form. It has a subject field containing 'this is a test', a large text area with placeholder text 'Please enter text for the first post in the new topic', and a 'CREATE TOPIC' button. The text area contains the input 'this is a test discussion posting'.

Fig. 11F

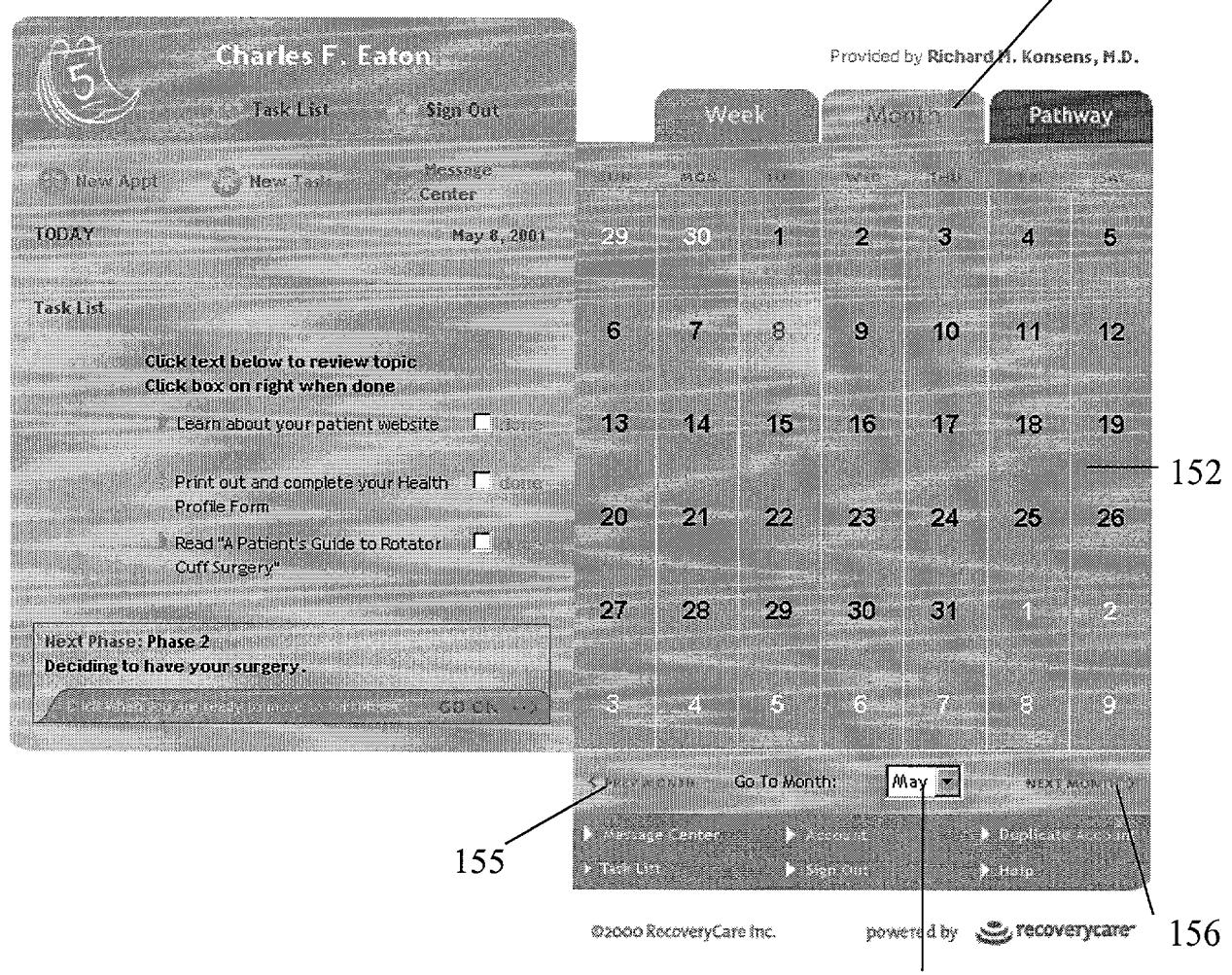


Fig. 12

154

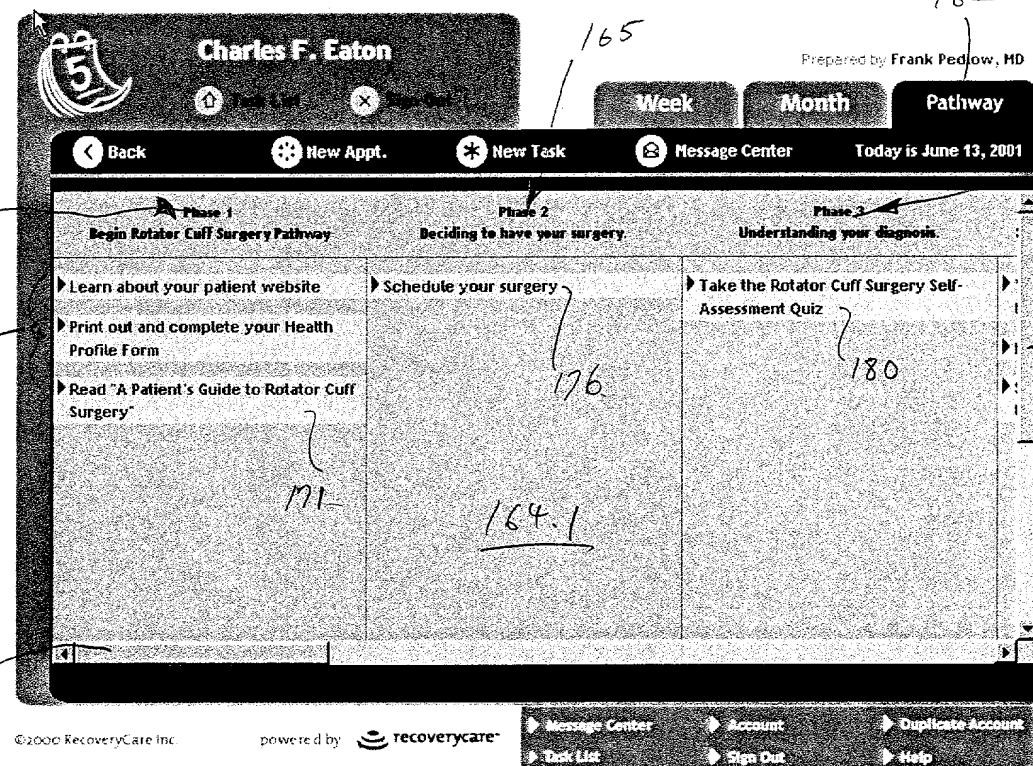


Fig. 13A

165

Prepared by Frank Pedlow, MD

Week Month Pathway

Charles F. Eaton

 [Task List](#) [Sign Out](#)

[Back](#) [New Appt.](#) [New Task](#) [Message Center](#) Today is June 13, 2001

Phase 4 Starting rehabilitation for your shoulder.	Phase 5 Preparing for your surgery.	Phase 6 Your surgery date is one week away.
<ul style="list-style-type: none"> ▶ You reach your preoperative physical therapy goals ▶ Review sample exercises ▶ Schedule preoperative physical therapy visits 	<ul style="list-style-type: none"> ▶ Prepare your home ▶ Learn how your health habits can make your recovery easier ▶ Schedule your preoperative lab tests ▶ Schedule a preoperative visit with your medical doctor ▶ Tell us how we are doing ▶ Evaluate your RecoveryCare experience 	<ul style="list-style-type: none"> ▶ Review information on closing the incision ▶ Read about infection prevention ▶ Read about lung exercises ▶ Learn about what products, devices, or equipment you may need ▶ Learn about blood clot prevention ▶ Learn about pain medications ▶ Read about the recovery room ▶ Learn about anesthesia choices

200

186 → **166**

168 ←

©2000 RecoveryCare Inc. powered by  [recoverycare](#)

[Message Center](#) [Account](#)
[Task List](#) [Sign Out](#) [Duplicate Account](#)
[Help](#)

164

Fig. 13B

RECOVERY CARE

The screenshot shows a software application titled "Charles F. Eaton" with a "5" icon. The interface includes a top navigation bar with "Task List", "Sign Out", "Prepared by Frank Pedlow, MD", "Week", "Month" (selected), and "Pathway". Below this are buttons for "Back", "New Appt.", "New Task", "Message Center" (with a count of 206), and the date "Today is June 13, 2001".

The main content area is divided into three columns representing "Phase 7", "Phase 8", and "Phase 9".

- Phase 7:** Getting ready to go to the hospital. Print pertinent information to bring with you.
 - Fill out and sign your medical records release
 - Make sure that you have the products, devices, or equipment you need
 - Get your prescriptions
 - Get your schedule of follow-up appointments
 - Print and review instructions for after surgery
 - Print and review information on what to expect after surgery
 - Print and review information on leaving
- Phase 8:** Starting recovery and rehabilitation after your surgery.
 - See your physical therapist before going home

206
- Phase 9:** Returning home from the hospital.
 - Review how to take care of your incision
 - Review instructions for after surgery
 - Review and print out sample exercises to bring with you to outpatient physical therapy
 - Evaluate your hospital stay

2/2

At the bottom, there are links for "Message Center", "Account", "Unsubscribe Account", "Task List", "Sign Out", and "Help".

164

Fig. 13 C

Prepared by Frank Pedlow, MD

Charles F. Eaton

Today is June 13, 2001

Phase 9
Returning home from the hospital.

- ▶ Review how to take care of your incision
- ▶ Review instructions for after surgery
- ▶ Review and print out sample exercises to bring with you to outpatient physical therapy
- ▶ Evaluate your hospital stay

Phase 10
Progressing through your recovery.

- ▶ Make return appointments

2/8

Phase 11
Getting ready to be discharged from supervised services.

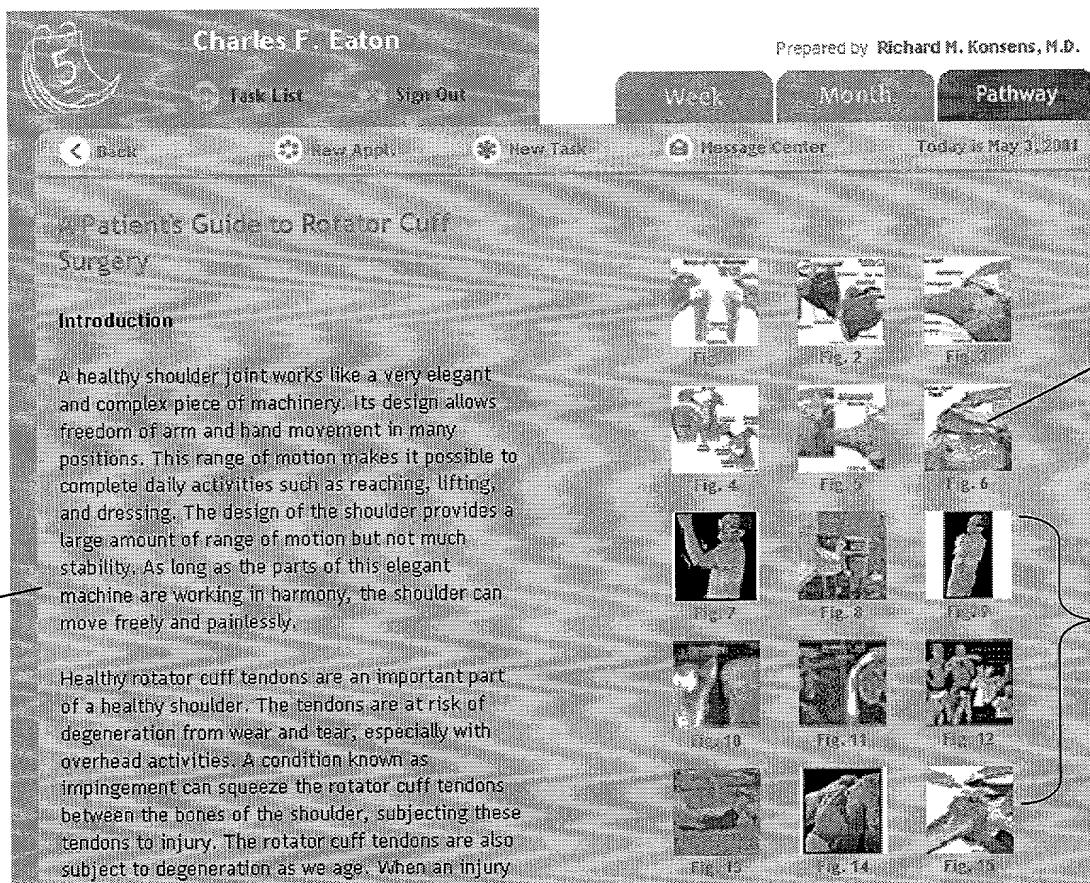
- ▶ Understand your advanced exercise program
- ▶ Read about things to watch for
- ▶ Read about "What to do" and "What not to do"
- ▶ Evaluate your RecoveryCare experience

©2000 RecoveryCare Inc. powered by  RecoveryCare™

Message Center Account Duplicate Account
 Task List Sign Out Help

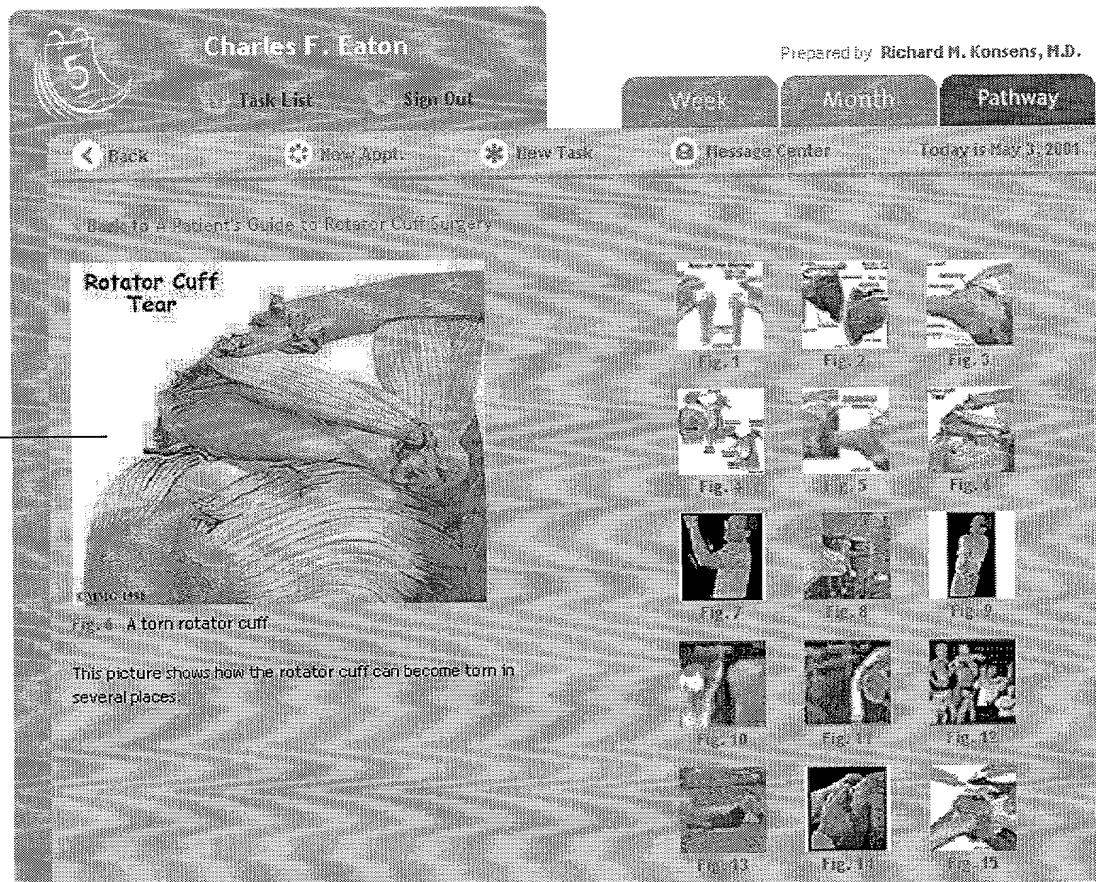
164

Fig. 13 D



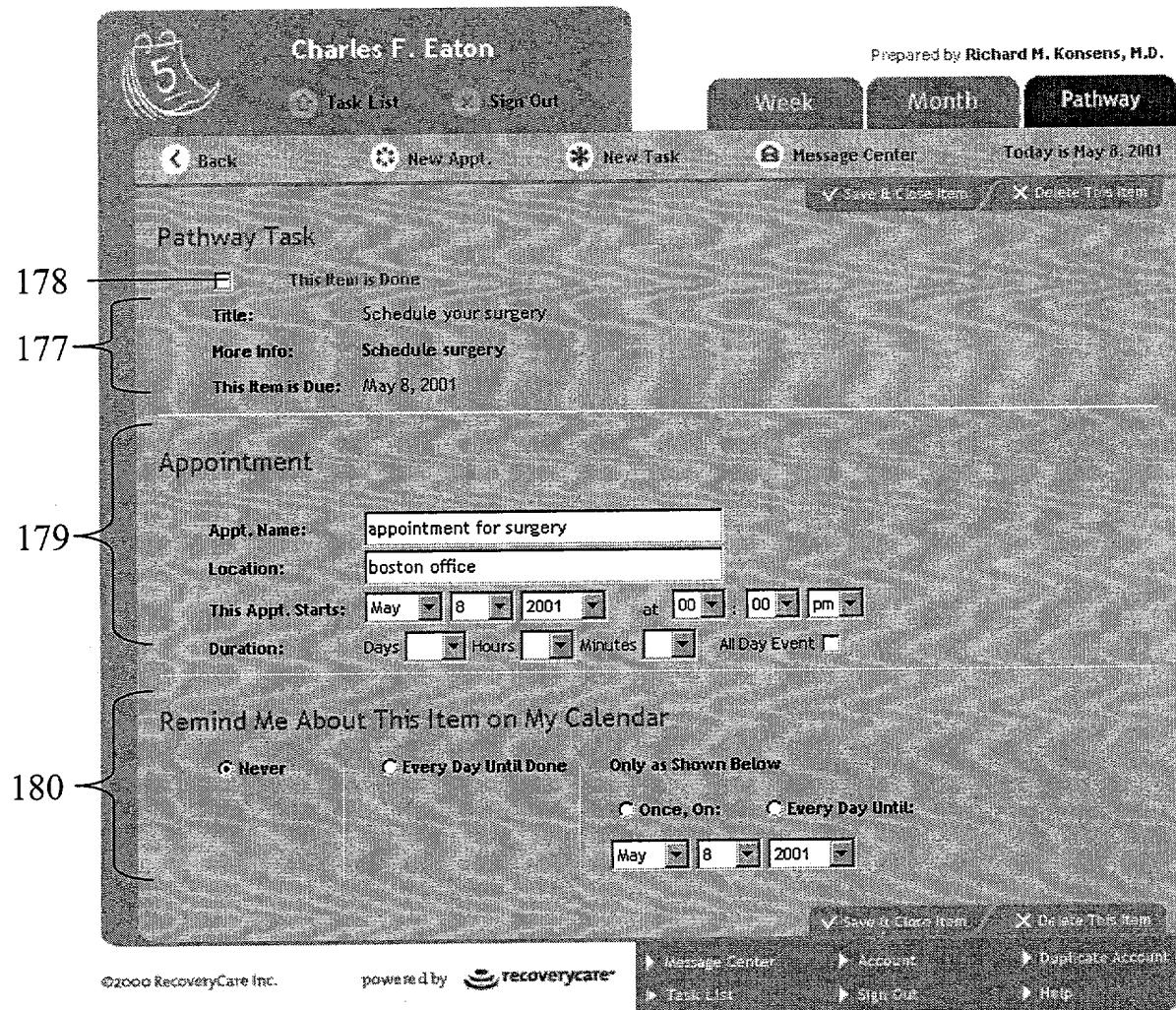
↑
172 Fig 14A

174.1



172

Fig. 14B



176 ↑

Fig. 15

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Calendar Sign Out Week Month Pathway

Back New Appt. New Task Message Center Today is May 3, 2001

Rotator Cuff Surgery Preoperative Self Assessment Quiz

In completing your Phase 1 task list, you read **A Patient's Guide to Rotator Cuff Surgery**. Answering the questions below will give you and your physician an idea of your knowledge of your condition. After completing this quiz to your satisfaction, click the **Submit** button at the bottom of your screen. If you are not satisfied with your answers, click the **Reset** button to clear the fields so that you may start over.

Please submit this quiz only once. If you wish to see your quiz results, please contact your physician. If you would like to review your patient guide before completing this quiz, click on the **Pathway** tab at the top of your screen and go to the **A Patient's Guide** task.

Please mark the correct answer for each question.

1. Which of the following is not a common cause of rotator cuff injury?
Please select one ▾
2. Symptoms of a complete tear of the rotator cuff include...
Please select one ▾
3. Common symptoms of a partial tear of the rotator cuff include...
Please select one ▾
4. All rotator cuff tears require surgical treatment.
Please select one ▾

184

182

Fig. 16

The screenshot shows a website for "recoverycare". At the top, there are navigation links for "Home", "Physician Directory", and "Store". Below this, a section titled "Health References" contains the heading "Rotator Cuff Surgery Pre-operative Exercises". A note below the heading cautions: "Here is a list of exercises your doctor or therapist may show you. Do not attempt these exercises without checking with your doctor or therapist first." To the left of the website, handwritten numbers "189" and "190" are written above a brace-like bracket. To the right of the website, handwritten numbers "188" and "Fig. 17A" are written above another brace-like bracket.

189

190

188

Fig. 17A

Home | Physician Directory | Store

recoverycare

Health References

Rotator Cuff Surgery Pre-operative Exercises

Here is a list of exercises your doctor or therapist may show you. Do not attempt these exercises without checking with your doctor or therapist first.

Shoulder Pendulum ~ 190

Shoulder Lean

Shoulder Shrug

Shoulder Roll

Shoulder Cane Raise

ABOUT RECOVERYCARE | HELP

09/08/2012 09:46:00

Home Physician Directory Store

Health References

[Back to Rotator Cuff Surgery Pre-operative Exercises](#)

Shoulder Pendulum

Do 10 to 20 repetitions every few hours, as needed for pain control.

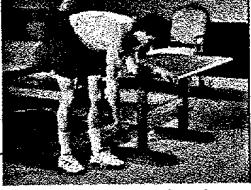
194

193

193

194

194


Shoulder pendulum 1
Lean on a table for support.


Shoulder pendulum 2
Relax your arm toward the floor.


Shoulder pendulum 3
Let your arm gently swing in small circles. Repeat in each direction.

Click on each image for a larger view of the image.

ABOUT RECOVERYCARE | HELP

↑
192

Fig. 17B

5

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Calendar Sign Out Week Month Pathway

< Back New Appt. New Task Message Center Today is May 8, 2001

Physician & Office Staff Evaluation

The satisfaction of our patients is one of our primary concerns. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?

Very Good
 Good
 Average
 Fair
 Poor

2. Please rate the friendliness and courtesy of the office staff.

Very Good
 Good
 Average
 Fair
 Poor

3. Please rate the amount of time your physician was able to spend with you.

Very Good
 Good
 Average
 Fair
 Poor

203

202

Fig. 18

Ergonomics Education

209

Charles F. Eaton

Prepared by Richard M. Konsens, M.D.

Task List Sign Out Week Month Pathway

Back New App. New Task Message Center Today is May 3, 2001

Get products, devices, and equipment before rotator cuff surgery

You may need to purchase several items to prepare your home and help you recover. These products are widely available. For your convenience, you may purchase them through the RecoveryCare Store.

Here is a list of items that your health care providers may suggest you purchase:

- Cold pack
- Over door pulley
- Shoulder support pillow
- Shoulder sling
- Shoulder brace
- T-bar shoulder exerciser
- Hand rails
- Bedside commode
- Therapeutic exercise band
- Therapeutic exercise ball
- Wrist exercise weights
- Foam exercise roll
- Shoulder tape kit
- Prepackaged meals

208

Fig. 19

Computer Generated

Charles F. Eaton

Prepared by **Richard M. Konsens, M.D.**

[Calendar](#) [Sign Out](#)
 [Week](#) [Month](#) [Pathway](#)

[New Appl.](#)
 [New Task](#)
 [Message Center](#)
 Today is May 3, 2001

Patient Hospital Evaluation

Whether you came to our medical center for scheduled treatment or under emergency circumstances, we appreciate your confidence in our healthcare team and hope your stay was pleasant. Your comments help us to improve the services we provide. Please fill out this form and rate our services by selecting the response which best suits your experience.

1. Friendliness and courtesy of admitting office staff

Very Good
 Good
 Average
 Fair
 Poor

2. Explanation of hospital policies and routines.

Very Good
 Good
 Average
 Fair
 Poor

3. Overall quality of Nursing Care

Very Good
 Good
 Average
 Fair

215

214

Fig. 20

The screenshot shows a computer interface for a medical record system. At the top, it displays the name "Charles F. Eaton" and a logo with the number "5". To the right, it says "Prepared by Richard M. Konsens, M.D.". Below the name are navigation links: "Task List", "Sign Out", "Week", "Month", "Pathway", "Back", "New Appt.", "New Task", "Message Center", and the date "Today is May 3, 2001".

The main content area has a title "Do's and don'ts after rotator cuff surgery". Below it is a "Print version" link. A text block states: "After you complete your supervised treatments, there are a number of things you should keep in mind for the months and years ahead."

A section titled "Dos" contains a bulleted list of eight items, each preceded by a small circular icon:

- Continue the final home or gym exercise program given to you by your physical therapist. This will keep the shoulder muscles strong and supportive while maintaining your range of motion.
- Slowly increase your level of activity by adding different activities into your routine. Remember, your endurance will continue to improve for several months.
- Return to see your orthopedic surgeon if you experience pain that increases or radiates from the shoulder, muscle weakness, painful catching, feelings of instability or insecurity, or loss of range of motion.
- Drink adequate amounts of fluid. Hydration is very desirable for recovery, so make sure you drink adequate amounts of water, even if you aren't thirsty. Fluids also clean the bladder and clear your system of toxins.
- Make sure you consume at least 800 to 1500 calories per day. Nutrition is important following surgery, but your food does not necessarily have to be home-cooked and hot.
- Continue rebuilding and strengthening the muscles and soft tissue surrounding the shoulder with your exercises. It is also important to regain and maintain an active lifestyle.

220 Fig. 21

Task List Physician Directory Store

Create a Duplicate Account

Use this page to provide access to your friends, family members, or caregivers. Duplicate Accounts will have the exact same privileges you possess, including the ability to view and update all areas of your Website.

CANCEL

Choose a User Name

ENTER A USER NAME from 5 - 20 characters, numbers and letters only (no spaces).

USER NAME

Choose a Password

ENTER A PASSWORD from 8 - 15 characters, using letters and numbers only, no spaces. Please note this password is case sensitive.

ENTER A PASSWORD

CONFIRM YOUR PASSWORD

CREATE DUPLICATE ACCOUNT

ABOUT RECOVERYCARE TERMS OF USE PRIVACY POLICY HELP

233 points to the 'USER NAME' input field.

232 points to the 'ENTER A PASSWORD' input field.

234 points to the 'CREATE DUPLICATE ACCOUNT' button.

232

Fig. 22A

234



Fig. 22B

236
↑

243

 recoverycare®

CUSTOMER SERVICE

RecoveryCare Help

Task List/Calendar/Pathway

Task List

- Week/Month - Calendar
- Pathway
- Message Center, InBox,
- Discussions
- Account/Duplicate Account
- Physician Website
- RecoveryCare Store
- Contact Information

Task List

Task List. "Click" on each Task and it will open on a page of reference or educational material related to your diagnosis, treatment, or recovery. When you have completed your Task, "click" on box labeled, Done, to the right of the Task and it will drop to the bottom of your list. To ensure a successful recovery, you need to complete all your Tasks on timely basis.

New Appt. "Click" on this button to enter new Appointments on your Task List and Calendar. You can also create Appointment Reminders that will appear on your Task List, where you can "click" on them to make changes to or delete the New Appt. Once the Due Date of the Appointments or Reminders has passed, they will no longer appear on your Task List.

New Task. "Click" on this button to add new items to your Task List. Enter the Start and Due (end) Dates for the days you want the New Task to appear in your Task List where you can "click" on them to make changes to or delete the New Task. Once the Due Date has passed, it will no longer appear on your Task List.

Next Phase/GO ON. Once all your Tasks are Done, go to the bottom of the Task List and "click" the GO ON button. You'll get a new list of Tasks based on the new Phase of your Recovery Pathway.

powered by  recoverycare®

242

Fig. 23

252

REGISTER WITH RECOVERYCARE

RecoveryCare Physician Registration Form

CLICK TO VERIFY

RecoveryCare respects the confidentiality of the provider-patient relationship. We comply with the standards set by the Health on the Net (HON) Foundation. We do not sell or reveal your personal or medical information to any third party, unless you provide your consent, except to the extent necessary to comply with applicable laws, or legal proceedings. For complete details, please read our [Terms of Use](#) and [Privacy Policy](#).

Please provide the following information to create your Physician Website.

NAME
First name, middle initial, last name, suffix

Medical Specialty (Please check one)

Orthopedics Rheumatology Neurosurgery Podiatry Osteopathic Medicine

E-MAIL ADDRESS (This information will not be visible to your patients.)

Practice Name

Practice Website Address (Does not appear in directory)

Address 1

Address 2

City, State, Zip Code

Office Phone Number, Office Fax Number

Submit Form **Reset Form**

254

250 Fig. 24A

262

 recoverycare®

M.D. Profile

INTRODUCTION

- * **Welcome to RecoveryCare!** Complete the following pages to update your personalized web page. Not all of the information you provide will be displayed on your web page. Items that are optional or will not appear on your site are indicated.
- * Physicians are the only healthcare professionals who can register with RecoveryCare

Personal Information

YOUR NAME: Enter your name as you would want it to appear on your web site.

FIRST NAME:	MI Optional:	LAST NAME:	SUFFIX:
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

E-MAIL ADDRESS: This will not be visible to patients.

TITLE AND DEGREE: This information does NOT appear on your web site. Choose your title and degree.
 (choose from list below)

MEDICAL ASSOCIATION AFFILIATION: Select multiple associations by pressing the control (CTRL) key and clicking as many names as apply. This information does not appear on your web site.

American Academy For Allergy, Asthma and Immunology
 American Academy Of Dermatology
 American Academy Of Family Physicians
 American Association for Hand Surgery (AAHS)

INTRODUCTION: (Optional) Enter text for the "Introduction" section of your web site here, you may use standard HTML tags for formatting.

ENTER THE TEXT OF YOUR CURRICULUM VITAE: (Optional) You may use standard HTML tags for formatting.

260

Fig. 24B

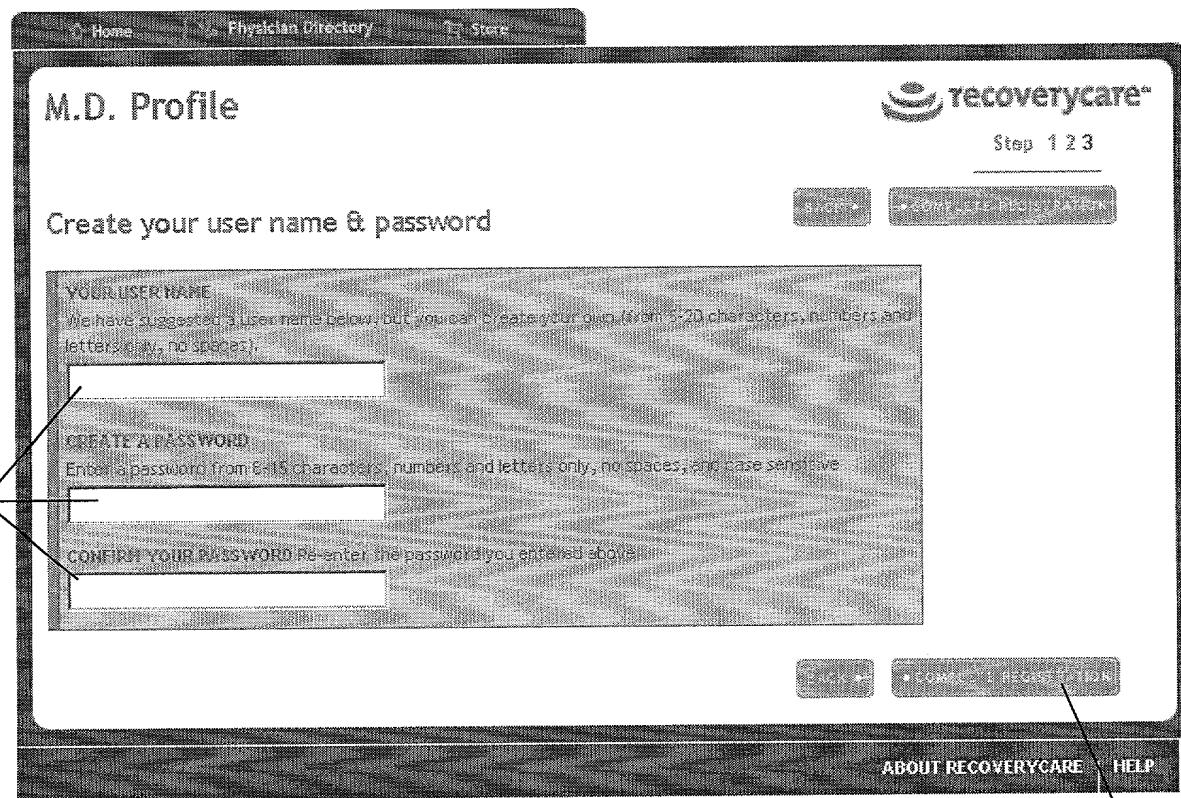
258

The screenshot shows a web-based form titled "M.D. Profile" under the "Practice Information" section. The top navigation bar includes links for "Home", "Physician Directory", "Store", and the "recoverycare" logo with "Step 1 2 3" below it. The main form fields are:

- PRACTICE NAME:** A text input field.
- MEDICAL SPECIALTY:** A dropdown menu with the placeholder text "Choose your medical specialty from the list below".
- PRACTICE SPECIALTY:** A text input field for listing medical procedures, with the placeholder text "Enter any medical procedures you would like listed on your web site, for example, Total Hip Replacement surgery. Separate your entries with a semicolon.".
- PRACTICE ADDRESS:** A text input field for the address of the primary office, with the placeholder text "Enter the address and phone number for your primary office. This information will appear on your web site.".
- STREET ADDRESS LINE ONE:** A text input field.
- STREET ADDRESS LINE TWO (Optional):** A text input field.
- CITY:** A text input field.
- STATE:** A dropdown menu.
- ZIP CODE:** A text input field.
- DAY/TIME TELEPHONE NUMBER:** A text input field containing three separate boxes for digits.
- FAX NUMBER:** A text input field containing three separate boxes for digits.
- GENERAL COMMENTS (Optional):** A text area for entering comments, with the placeholder text "Optional. Enter text for the 'General Comments' section of your web site here. You may use standard HTML tags for formatting.".
- OFFICE DIRECTIONS (Optional):** A text area for entering directions, with the placeholder text "Optional. Enter text for the 'Directions To my Office' section of your web site. You may use standard HTML tags for formatting.".

256

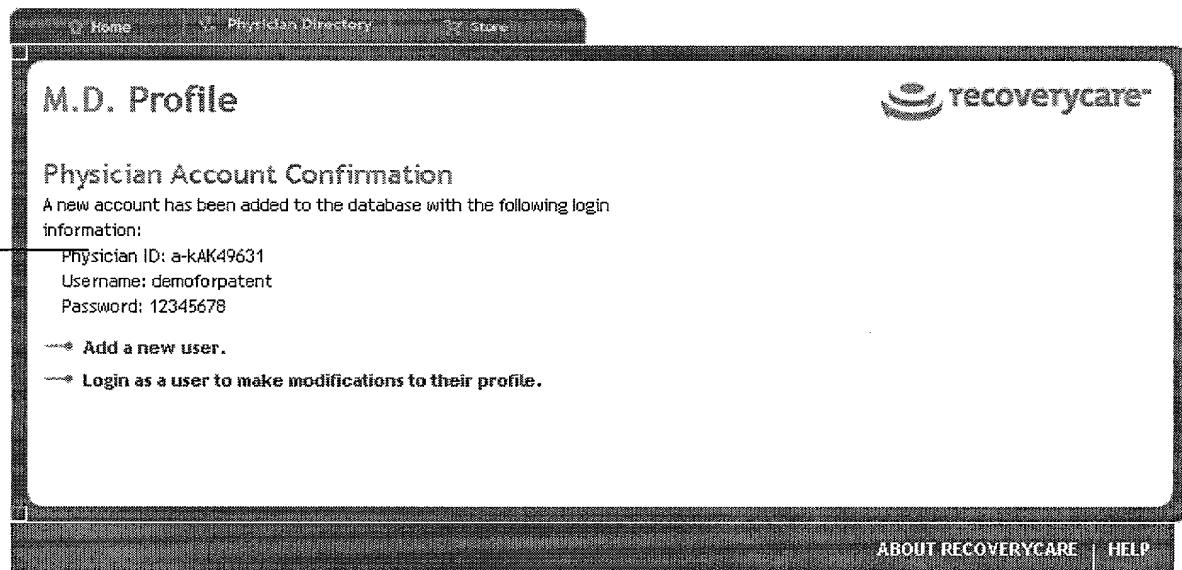
Fig. 24C



260

264

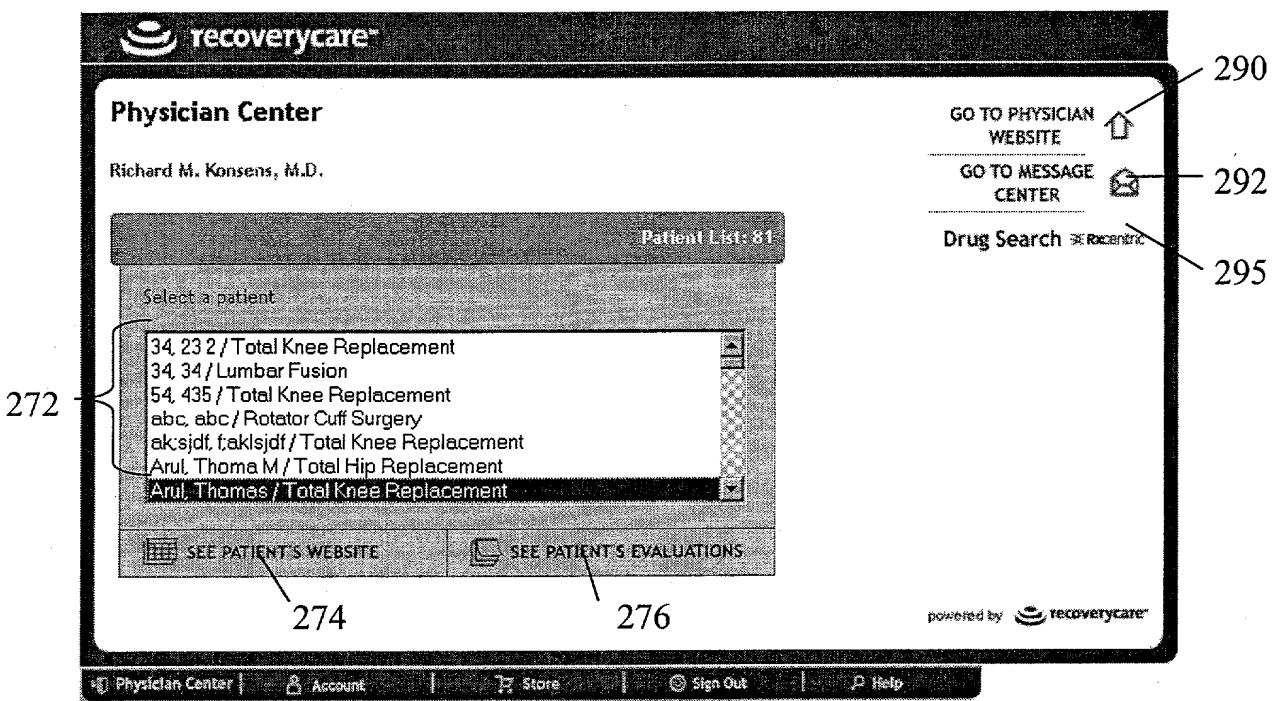
Fig. 24D



268

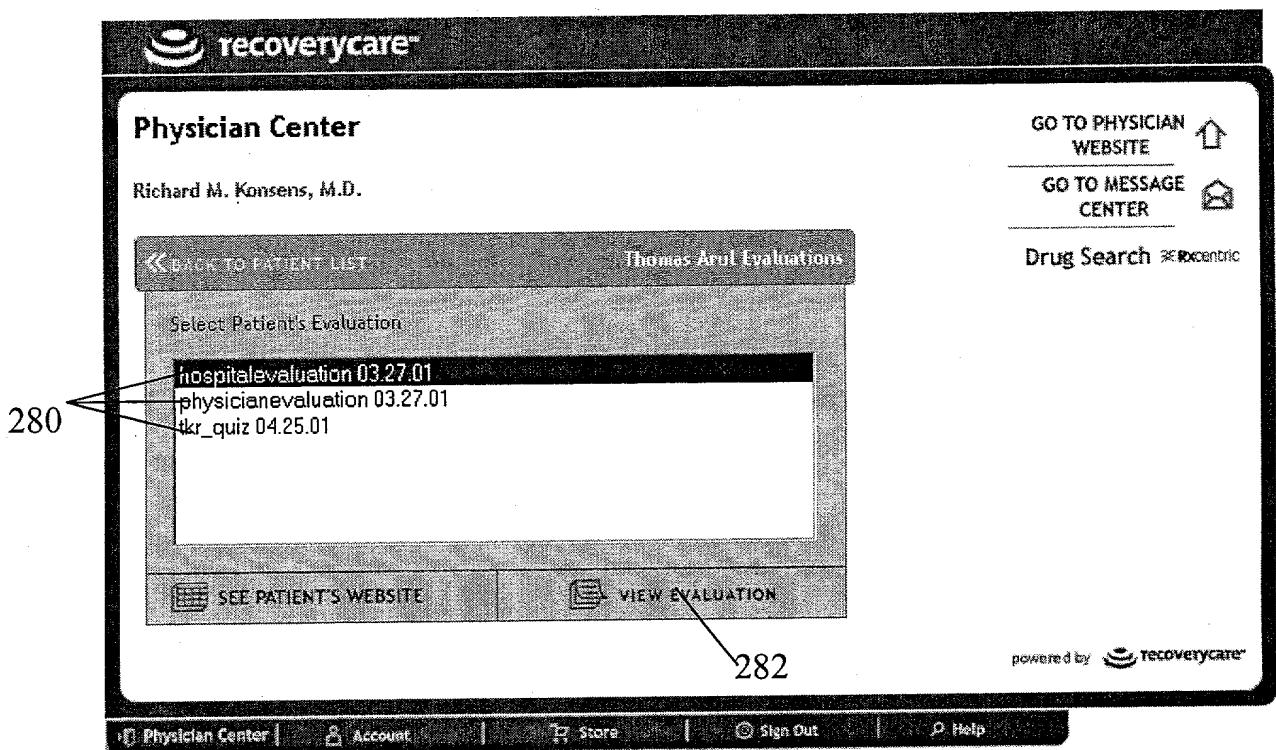
266

Fig. 24E



270
↑
274

Fig. 25



278

Fig. 26

recoverycare

Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN WEBSITE 

GO TO MESSAGE CENTER 

Drug Search  Excentric

BACK TO PATIENT EVALUATION LIST  Thomas Arth Evaluations

tkr_quiz_04.25.01

1. The most common reason for knee replacement surgery is...
Answer: Osteoarthritis of the knee joint
Patient Answer: Osteoarthritis of the knee joint

2. Which is not a good reason to have a knee replacement?
Answer: You want to return to playing tennis.
Patient Answer: 1. You want to return to playing tennis.

3. During surgery to replace the knee joint, the end of the thigh bone, or femur...
Answer: Is removed and replaced with a metal covering.
Patient Answer: Is removed and replaced with a metal covering.

4. All degenerative knee joints require knee replacement surgery.
Answer: False.
Patient Answer: True.

5. Complications associated with knee replacement surgery do NOT include:
Answer: Heart failure
Patient Answer: Blood clots in the legs (thrombophlebitis)

6. Patients with artificial joints are more susceptible to infection...
Answer: In all parts of the body.
Patient Answer: Only around the knee joint.

BACK TO PATIENT LIST 

powered by recoverycare

284

Fig. 27A

DRAFT - DO NOT DISTRIBUTE

recoverycare®

Physician Center

Richard M. Konsens, M.D.

[GO TO PHYSICIAN WEBSITE](#) 

[GO TO MESSAGE CENTER](#) 

[Drug Search](#) 

[BACK TO PATIENT EVALUATION LIST](#) Thomas Arul Evaluations

physicianevaluation 03.27.01

1. How would you rate your physician's willingness/ability to listen to you and answer your questions?

Answer:
Patient Answer: 1. Very Good

2. Please rate the friendliness and courtesy of the office staff.

Answer:
Patient Answer: Poor

3. Please rate the amount of time your physician was able to spend with you.

Answer:
Patient Answer: Very Good

4. Please rate our ability and timeliness to schedule appointments.

Answer:
Patient Answer: 1. Good

5. Do you feel that your physician helps you understand your medical problems(s)?

Answer:
Patient Answer: Fair

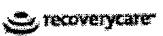
6. Would you recommend your physician to family/friends?

Answer:
Patient Answer: 1. Definitely Not

7. Please share with us any additional suggestions or comments you may have.

Answer:
Patient Answer: All the major changes should work!!! Thomas

[BACK TO PATIENT LIST](#)

powered by  recoverycare®

recoverycare

Physician Center

Richard M. Konsens, M.D.

GO TO PHYSICIAN WEBSITE 

GO TO MESSAGE CENTER 

Drug Search 

◀ BACK TO PATIENT EVALUATION LIST Thomas Arul Evaluations

hospital evaluation 03/27/01

1. Friendliness and courtesy of admitting office staff
Patient Response: Very Good
2. Explanation of hospital policies and routines
Patient Response: Fair
3. Overall quality of Nursing Care
Patient Response: Average
4. Opinion of teamwork among nurses, physicians and staff
Patient Response: Fair
5. Friendliness and courtesy of nursing staff
Patient Response: Very Good
6. Promptness in answering your calls for assistance
Patient Response: Average
7. Extent to which you were informed about your condition/treatment throughout your hospital stay and discharge
Patient Response: Poor
8. Compassion and sensitivity of nurses to your needs
Patient Response: Average
9. Respect for your privacy
Patient Response: Very Good
10. Extent to which your family was informed of and participated in your care
Patient Response: Average



Working with RxCentric

Solutions

Clients

Facts and News

Why Marketing Online is a Necessity

Physician Services

Your Source for
pharmaceutical
online marketing solutions

[Working with RxCentric »](#)

[Solutions »](#)

[Clients »](#)

[Facts and News »](#)

[Why Marketing Online is a Necessity »](#)

[Physician Services »](#)



Copyright ©2001 RxCentric. Terms and Conditions of use and Privacy Policy.

298

Fig. 28